

TERMS OF USE – SLED TECHNOLOGIES PTY LTD

1. Introduction

These Terms of Use (“**Terms**”) govern access to and use of the technology platforms operated by **SLED Technologies Pty Ltd (ACN 692 089 759)** (“**SLED**”, “**we**”, “**us**”, “**our**”)

By accessing or using any SLED platform, website, dashboard, API, or related technology, you confirm that you are acting on behalf of a business, organisation, or authority (“**Customer**”) and that you have authority to bind that Customer to these Terms.

2. Scope of the Platform

SLED provides digital technology platforms that support:

- Parking management and administration
- Digital permits and authorisation workflows
- Compliance monitoring and reporting tools
- Enforcement support workflows (decision-support only)
- Pay-By-QR parking payment functionality
- Data, analytics, and reporting tools

The SLED platform is provided for business and operational use only.

3. Role of SLED

SLED is a technology provider only.

SLED:

- Does not own, operate, or manage parking facilities
- Does not determine parking rules, pricing, or conditions
- Does not issue fines, penalties, or infringement notices
- Does not make enforcement, compliance, or payment decisions

All operational, enforcement, pricing, and compliance decisions are made solely by Customers, whether directly or through third-party parking operators engaged by them, in accordance with their own authority and applicable laws.

SLED does not independently determine the purposes for which personal information is used and does not make enforcement, payment, or compliance decisions in relation to parking activities.

4. Customer Responsibilities

Customers are responsible for:

- Holding lawful authority to manage parking at their sites
- Ensuring compliant signage and Terms of Entry are displayed
- Ensuring use of the platform complies with all applicable laws
- Ensuring accuracy of data entered into or relied upon through the platform
- Managing access credentials for authorised users

SLED does not verify the legality or authority of Customer parking operations.

5. Platform Access and Security

Access to the platform is:

- Limited to authorised Customer users
- Subject to role-based permissions and access controls
- Conditional on compliance with these Terms and any applicable agreement

Customers must take reasonable steps to prevent unauthorised access and notify SLED promptly of any suspected security incident.

6. Payments and Pay-By-QR Functionality

Where Pay-By-QR functionality is enabled:

- Payments are processed by third-party payment providers (including Stripe)
- SLED receives transaction reference and confirmation data only
- SLED does not store full payment card or banking details
- SLED does not determine parking fees, refunds, or enforcement outcomes

Payment processing is subject to the terms and privacy policies of the relevant payment provider.

7. Data and Privacy

SLED processes personal information on behalf of Customers in accordance with:

- The SLED Privacy Policy
- Applicable data protection laws
- Customer instructions

Customers remain responsible for determining how personal information is collected, used, and disclosed in connection with their parking operations.

8. Intellectual Property

All intellectual property rights in the SLED platform, including software, systems, interfaces, documentation, and branding, remain the property of SLED or its licensors.

Customers are granted a limited, non-exclusive, non-transferable licence to use the platform during the term of their agreement with SLED.

9. System Availability

SLED uses reasonable efforts to maintain platform availability but does not guarantee uninterrupted or error-free operation.

Access may be affected by:

- Scheduled maintenance
- Third-party service dependencies
- Network or infrastructure issues

System availability does not relieve Customers of their operational responsibilities.

10. Suspension and Termination

SLED may suspend or restrict access to the platform where:

- Use is unlawful or breaches these Terms
- There is a security risk
- Required fees are unpaid
- Required authority or compliance is in question

Termination rights are governed by the Customer's commercial agreement with SLED.

11. Limitation of Liability

To the maximum extent permitted by law:

- SLED is not liable for indirect or consequential loss
- SLED is not liable for enforcement outcomes, revenue loss, or third-party disputes
- Total liability is limited to amounts paid by the Customer to SLED in the 12 months preceding the claim

Nothing in these Terms limits rights that cannot be excluded under applicable law.

12. Changes to the Platform or Terms

SLED may update the platform or these Terms from time to time. Updated Terms will be published on the SLED website and take effect from the date of publication.

13. Governing Law

These Terms are governed by the laws of Queensland, Australia.

Each party submits to the exclusive jurisdiction of the courts of Queensland.

14. Contact

For enquiries relating to these Terms or the SLED platform, contact:

SLED Technologies Pty Ltd

Email: info@sledtechnologies.com.au